

COMMUNICATION TO STAKEHOLDERS

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Pilot application process through the SAHPRA service desk

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INTRODUCTION

As you are aware SAHPRA has embarked on a process to digitalise its business processes. We have recently concluded a pilot application process with Lot Release Testing Requests through the SAHPRA service desk and we would like to kick off a process for taking in our Health Product applications for New Registrations – through the same process.

PILOT

We would like to again trial this next process running this in parallel as well with the current process to ensure we have correctly mapped the steps in the Service Desk Tool – we will be running it through the steps of admin screening up to the point of the queueing for evaluation.

We would like to invite applicants who have any new applications that are due for submission in March, that would like to participate in this trial (which we envisage will conclude early April) – to contact the dedicated mailbox newmedsystempilot@sahpra.org.za

We would like to arrange a demonstration and discussion session for 24 February – so that we can go through the process steps and discuss the pilot in more detail with the pilot participants.

EXPRESSION OF INTEREST

If you could kindly indicate your interest by 22 February 2023 – so we can share the meeting request with you for Friday, the 24th of Feb at 12h00 to 13h30.



CHIEF OPERATIONS OFFICER